## AMENDED IN ASSEMBLY APRIL 10, 2003

CALIFORNIA LEGISLATURE—2003-04 REGULAR SESSION

## **ASSEMBLY BILL**

No. 534

Introduced by Assembly Member Vargas (Principal coauthor: Assembly Member Correa) (Coauthors: Assembly Members Chavez, Frommer, Hancock, Laird, Lieber, Maze, and Nunez)

February 18, 2003

An act to amend Sections 22442, 22442.2, and 22443 of, and to add Sections 22441.5 and Section 22442.1 to, the Business and Professions Code, relating to immigration consultants.

## LEGISLATIVE COUNSEL'S DIGEST

AB 534, as amended, Vargas. Immigration consultants: client protection.

Existing law regulates the practice of immigration consultants, defined as persons who provide nonlegal assistance or advice in an immigration matter. Existing law makes a violation of the provisions governing immigration consultants a crime.

Existing law requires an immigration consultant to meet certain requirements, including (1) requiring a consultant to conspicuously display a notice stating, among other things, that he or she is not an attorney, (2) requiring a consultant to provide a client with a written contract, the provisions of which must be stated in English and the language of the client, containing provisions including information that includes the services to be provided and the amount charged, and (3) prohibiting a consultant from retaining original documents of a client.

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This bill would prohibit a person engaging in the business of, or acting in the capacity of, an immigration consultant from accepting any payment or providing any services until he or she has registered with the Department of Consumer Services as an immigration consultant and obtained a general business license. The bill would require the an immigration consultant to provide to the a client a written translation of the contract into in the client's native language, and would require the contract to state that if this is not done, the contract is void. The bill would also require the contract to list the documents to be prepared by the consultant and explain their purposes. The bill would require a consultant to provide a signed receipt meeting specified requirements for all payments made by the client and to provide a written translation of the receipt in the client's native language.

This bill would require the notice posted in the consultant's office to include the services that the immigration consultant provides and would require the consultant, if he or she has prepared legal forms or documents on behalf of the client and the client is not fluent in English, to provide a competent translator and to provide a translated copy of the documents signed and the fee for each service. The bill would also require a consultant to return to a client all original documents that the client has provided in support of his or her application.

Because this bill would create new requirements for an immigration consultant, the violation of which would be a crime, the bill would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 22441.5 is added to the Business and
- 2 Professions Code, to read:
- 3 22441.5. A person engaging in the business of or acting in the
- 4 capacity of an immigration consultant shall not accept any

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payment or provide any services as an immigration consultant until he or she has done each of the following:

- (a) Registered with the Department of Consumer Services as an immigration consultant.
  - (b) Obtained a general business license.
- 6 SEC. 2. Section 22442 of the Business and Professions Code SECTION 1. Section 22442 of the Business and Professions Code is amended to read:
- (a) Every person engaged in the business or acting in 10 the capacity of an immigration consultant who enters into a contract or agreement with a client to provide services shall, prior to providing any services, provide the client with a written contract, the contents of which shall be prescribed by the Department of Consumer Affairs in regulations adopted by it.
  - (b) The written contract shall include all provisions relating to the following:
    - (1) The services to be performed.
    - (2) The costs of the services to be performed.

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- (3) There shall be printed on the face of the contract in 10-point bold type a statement that the immigration consultant is not an attorney and may not perform the legal services that an attorney performs.
  - (3)
- (4) The written contract shall state that if a written translation of the contract into the client's native language is not provided to the client, the contract is void.
- (5) The written contract shall list the documents to be prepared by the immigration consultant, and shall explain the purpose and process of each document.
- (6) The written contract shall state the purpose of each document to be prepared by the consultant, the actions to be taken by the consultant regarding each document, including the agency and office that with which each document will be filed, the standards and criteria by which the agency will evaluate each document, and the actions required by the agency to achieve the purpose for which each document is filed.
- (c) The written contract shall not include provisions relating to 39 the following:

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(1) Any guarantee or promise, unless the immigration consultant has some basis in fact for making the guarantee or promise.

- (2) Any statement that the immigration consultant can or will obtain special favors from or has special influence with the United States Immigration and Naturalization Service.
- (d) The provisions of the written contract shall be stated both in English and in the language of the client.
- (d) The consultant shall provide the client a written translation of the contract in the client's native language.
- (e) The client shall have the right to rescind the contract within 72 hours of signing the contract. The contents of this subdivision shall be conspicuously set forth in the written contract in both English and the language of the client client's native language.
- (f) The consultant shall provide the client a written translation of the contract in the client's native language.

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(f) A violation of this section is a misdemeanor.

(g) This section does not apply to employees of nonprofit, tax-exempt corporations who help clients, free of charge or for a fee, including reasonable costs, consistent with that authorized by the United States Immigration and Naturalization Service for qualified designated entities, complete application forms in an immigration matter.

SEC. 3.

- *SEC.* 2. Section 22442.1 is added to the Business and Professions Code, to read:
- A person engaged in the business or acting in the capacity of an immigration consultant shall do all of the following:
- (a) Provide provide a signed receipt to a client for all payments made by that client. The receipt shall be typed or computer generated on the consultant's letterhead and shall display the individual charges and total charges for services and the client's payments offsetting those charges. The consultant shall provide 36 the client a written translation of the receipt in the client's native language.
  - (b) If the consultant has prepared legal forms or documents on behalf of a client not fluent in the English language, the consultant shall provide a competent translator to translate the information

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contained in the legal forms or documents, and shall provide the client with a translated copy of the documents signed.

SEC. 4.

- SEC. 3. Section 22442.2 of the Business and Professions Code is amended to read:
- 22442.2. (a) An immigration consultant shall conspicuously display in his or her office a notice that shall be at least 12 inches by 20 inches with boldface type or print with each character at least one inch in height and width in English and in the native language of the consultant's clientele, *that contains* the following information:
- (1) The full name, address, and evidence of compliance with any applicable bonding requirement including the bond number, if any.
  - (2) A statement that the consultant is not an attorney.
- (3) The services that the immigration consultant provides *and* the current and total fee for each service.
- (b) Prior to providing any services, an immigration consultant shall provide the client with a written disclosure that shall include the immigration consultant's name, address, telephone number, agent for service of process, and evidence of compliance with any applicable bonding requirement, including the bond number, if any.
- (c) (1) Except as provided in paragraph (2) or (3), an immigration consultant who prints, displays, publishes, distributes, or broadcasts, or who causes to be printed, displayed, published, distributed, or broadcasted, any advertisement for services as an immigration consultant, within the meaning of Section 22441, shall include in that advertisement a clear and conspicuous statement that the immigration consultant is not an attorney.
- (2) Notwithstanding paragraph (1), a person engaging in the business or acting in the capacity of an immigration consultant who is not licensed as an attorney in any state or territory of the United States, but is authorized by federal law to represent persons before the Board of Immigration Appeals or the United States Immigration and Naturalization Service, shall include in any advertisement for services as an immigration consultant a clear and conspicuous statement that the consultant is not an attorney but is authorized by federal law to represent persons before the Board

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of Immigration Appeals or the United States Immigration and Naturalization Service.

- (3) Notwithstanding paragraph (1), a person engaging in the business or acting in the capacity of an immigration consultant who is not an active member of the State Bar of California, but is an attorney licensed in another state or territory of the United States and is admitted to practice before the Board of Immigration Appeals or the United States Immigration and Naturalization Service, shall include in any advertisement for services as an immigration consultant a clear and conspicuous statement that the consultant is not an attorney licensed to practice law in California but is an attorney licensed in another state or territory of the United States and is authorized by federal law to represent persons before the Board of Immigration Appeals or the United States Immigration and Naturalization Service.
- (4) If an advertisement subject to this subdivision is in a language other than English, the statement required by this subdivision shall be in the same language as the advertisement.
- SEC. 5. Section 22443 of the Business and Professions Code is amended to read:
- 22443. (a) A person engaged in the business or acting in the capacity of an immigration consultant shall deliver to a client a copy of each document or form completed on behalf of the client. Each document and form delivered must include the name and address of the immigration consultant.
- (b) A person engaged in the business or acting in the capacity of an immigration consultant shall retain copies of all documents and forms of a client for not less than three years from the date of the last service to the client.
- (c) A person engaged in the business or acting in the capacity of an immigration consultant shall return to a client all original documents, including, but not limited to, original birth certificates, rental agreements, utility bills, employment stubs, Department of Motor Vehicle licenses with dates of entry, and passports, that the client has provided to the consultant in support of the client's application.
- SEC. 6. No reimbursement is required by this act pursuant to Section 6 of Article XIII B of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or

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- 1 infraction, eliminates a crime or infraction, or changes the penalty 2 for a crime or infraction, within the meaning of Section 17556 of 3 the Government Code, or changes the definition of a crime within 4 the meaning of Section 6 of Article XIII B of the California

- 5 Constitution.